



# Care Medical Group

## No Show and Late Cancellation Policy

This policy has been established to help us serve you better.

It is necessary for us to make appointments in order to see our patients as efficiently as possible. No-shows cause problems that go beyond a financial impact on our practice. When an appointment is made, it takes an available time slot away from another patient. No-shows delay the delivery of health care to other patients, some who are quite ill.

A "no-show" is missing a scheduled appointment; a "late cancellation" is cancelling an appointment on the same day that it is scheduled.

We require 24 hour notice to cancel your appointment.

We understand that situations such as medical emergencies occasionally arise when an appointment cannot be kept and adequate notice is not possible. These situations will be considered on a case-by-case basis.

**A charge of \$35 will be assessed for each no-show office visit and/or procedure appointment.**

Please understand that insurance companies consider this charge to be entirely the patient's responsibility.