



# Care Medical Group

MEDICAL GROUP

4280 Meridian Street, Ste 120 ~ Bellingham WA 98226

## Explanation of Wait Times

### Care Medical Group has four distinct departments:

- Urgent Care
- Family Care
- Occupational Medicine
- Physical Therapy

Care Medical Group's procedures and policies are designed to see walk-in patients in the order of arrival; however, emergencies always take top priority to prevent loss of life and to stabilize the patient. This may lead to longer wait times. Care Medical Group values all of our patients and strives to treat all fairly. This may mean that the wait time for one patient may be longer than another.

We cannot provide accurate wait times since we are unable to predict what each patient may require once they have been brought back to an examination room. The time required to assess and treat each patient varies.

### Wait times will differ depending on:

- Severity and urgency of the condition such as:
  - fractures
  - lacerations
  - seizures
  - stroke
  - heart attack
  - pneumonia



If estimated wait times are greater than an hour, Care Medical Group offers a courtesy call system. Our Front Desk team will ask you to provide your cell phone number and will call or text you when you are next in queue. Please note that if you return to the clinic within 15 minutes of us sending the phone message, you will be next in line to be seen.

\_\_\_\_\_  
Printed Name

\_\_\_\_\_  
Date of Birth

X \_\_\_\_\_  
Patient Signature

\_\_\_\_\_  
Date